



***Can you contact  
emergency services  
when needed?***

**PROGRESSIVE**



# Yes, you can.

Because there are **standards** that help make sure that there are clear procedures to deal with your call and that there are trained staff to respond.

Visit the *PROGRESSIVE* website and know more about the standard on Emergency Communications ETSI TS 103 478 and other relevant standards around emergency services and ageing well.

[www.progressivestandards.org](http://www.progressivestandards.org)



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PROGRESSIVE STANDARDS AROUND  
ICT FOR ACTIVE AND HEALTHY AGEING